

Categories of Personal Information (PI) /Data Collected and/ or Processed	Categories of PI / Data Shared or Sold with Third Parties	Examples / Description of PI / Data	Categories of Sources of PI / Data	Business or Commercial Purposes for Collecting / Processing PI / Data	Categories of 3 rd Parties we Share or Sell PI / Data with
Contact Information	<ul style="list-style-type: none"> Contact information 	<ul style="list-style-type: none"> Real name or alias Employee ID Account name/number Insurance policy number Claim number Postal address Email address Telephone/fax numbers Contact information for related individuals (household or job) Geolocation 	<ul style="list-style-type: none"> Directly from you (e.g., when you submit an application or make an inquiry to a service center) <ul style="list-style-type: none"> From third parties acting on your behalf (e.g. a financial advisor) Employer Clients Insurance carriers and third-party agents/brokers 	<ul style="list-style-type: none"> Quotation/Inception of Service Policy administration/claims processing Provides services to you Compliance/security monitoring and screening Communications with you about our products and services 	<ul style="list-style-type: none"> Insurance carriers and 3rd party agents/brokers Vendors we engage in connection with the services Our affiliates in connection with services provided to you or in which you have expressed an interest.
Government Issued Identifiers	<ul style="list-style-type: none"> Government Issued Identifiers 	<ul style="list-style-type: none"> Social security number Driver's license number State identification card number Passport number Benefits recipient number 	<ul style="list-style-type: none"> Directly from you (e.g., when you submit an application or make an inquiry to service center) From 3rd parties acting on your behalf (e.g., financial advisor) Insurance carriers and 3rd party agents/brokers 	<ul style="list-style-type: none"> Quotation/inception of services Policy administration/claims processing Provide services to you Compliance/security monitoring and screening 	<ul style="list-style-type: none"> Insurance carriers and 3rd party agents/brokers Vendors that we engage in connection with the services
Other Unique Identifiers	<ul style="list-style-type: none"> Other Unique Identifiers 	<ul style="list-style-type: none"> Employee ID Account name/number Insurance policy number Username/password Biometric Information Audio, electronic, Visual, thermal, olfactory, or similar information 	<ul style="list-style-type: none"> Directly from you From 3rd parties acting on your behalf Insurance carriers and 3rd party agents/brokers 	<ul style="list-style-type: none"> Quotation/inception of services Policy administration/claims processing Provide services to you 	<ul style="list-style-type: none"> Insurance carriers and 3rd party agents/brokers Vendors that we engage in connection with the services
Individual Attributes	<ul style="list-style-type: none"> Individual Attributes 	<ul style="list-style-type: none"> Marital status Family Status Race Religion National origin Veterans' status 	<ul style="list-style-type: none"> Directly from you From 3rd parties acting on your behalf Insurance carriers and 3rd party agents/brokers 	<ul style="list-style-type: none"> Quotation/inception of services Policy administration/claims processing Provide services to you 	<ul style="list-style-type: none"> Insurance carriers and 3rd party agents/brokers Claimants for placement or claims-related actions

<p>Individual Attributes (cont'd)</p>		<ul style="list-style-type: none"> • Gender • Age • Physical or mental disability • Protected classification characteristics • Beneficiaries/dependents 			<ul style="list-style-type: none"> • Vendors we engage in connection with the services • We only share to provide services to you or to deliver the products which you have requested.
<p>Internet & Technical Information</p>	<ul style="list-style-type: none"> • Internet & Technical Information 	<ul style="list-style-type: none"> • Internet Protocol (IP address) • Data from cookies, web beacons, etc. • Server log records including page requests • Browsing history, Search history • Online identifiers including but not limited to usernames, URL addresses, aliases, etc. 	<ul style="list-style-type: none"> • Indirectly from you 	<ul style="list-style-type: none"> • To operate, assess activity on, and improve our websites and the services they support, including the Service 	<ul style="list-style-type: none"> • Vendors who provide support on operating, assessing, and to improve the performance of our websites.
<p>Financial Information</p>	<ul style="list-style-type: none"> • Financial Information 	<ul style="list-style-type: none"> • Insurance account numbers • Consumer reporting data, credit scores • Data collected by financial institutions subject GLBA (NPII) 	<ul style="list-style-type: none"> • Directly from you • From 3rd parties acting on your behalf • From 3rd parties that provide access to such information • Insurance carriers and 3rd party agents/brokers 	<ul style="list-style-type: none"> • Quotation/inception of services • Policy administration/claims processing • Provide services to you • Compliance/security monitoring and screening 	<ul style="list-style-type: none"> • Insurance carriers and 3rd party agents/brokers • Vendors that we engage in connection with the services
<p>Policy Information</p>	<ul style="list-style-type: none"> • Policy Information 	<ul style="list-style-type: none"> • Policy documentation or information submitted in order to obtain quotes • Quotes provided • Health insurance information 	<ul style="list-style-type: none"> • Directly from you • From 3rd parties acting on your behalf • From 3rd parties that provide access to such information • Insurance carriers and 3rd party agents/brokers 	<ul style="list-style-type: none"> • Quotation/inception of services • Policy administration/claims processing • Provide services to you • Compliance/security monitoring and screening 	<ul style="list-style-type: none"> • Insurance carriers and 3rd party agents/brokers • Vendors that we engage in connection with the services
<p>Education Information</p>	<ul style="list-style-type: none"> • Education information 	<ul style="list-style-type: none"> • Student education records as defined in the Family Educational Rights and Privacy Act (FERPA) 	<ul style="list-style-type: none"> • Directly from you • From 3rd parties acting on your behalf • Insurance carriers and 3rd party agents/brokers 	<ul style="list-style-type: none"> • Quotation/inception of services • Policy administration/claims processing • Provide services to you • Compliance/security monitoring and screening 	<ul style="list-style-type: none"> • Insurance carriers and 3rd party agents/brokers • Vendors that we engage in connection with the services

Professional or Employment Related Information	<ul style="list-style-type: none"> Professional or Employment Related Information 	<ul style="list-style-type: none"> Occupation/title Professional or employment History HR records 	<ul style="list-style-type: none"> Directly from you From 3rd parties acting on your behalf Insurance carriers and 3rd party agents/brokers 	<ul style="list-style-type: none"> Quotation/inception of services Policy administration/claims processing Provide services to you 	<ul style="list-style-type: none"> Insurance carriers and 3rd party agents/brokers Vendors that we engage in connection with the services
Children's Data	<ul style="list-style-type: none"> Children's Data 	<ul style="list-style-type: none"> Beneficiary information Data collected about children in the household 	<ul style="list-style-type: none"> Directly from you From 3rd parties acting on your behalf Insurance carriers and 3rd party agents/brokers 	<ul style="list-style-type: none"> Quotation/inception of services Policy administration/claims processing Provide services to you 	<ul style="list-style-type: none"> Insurance carriers and 3rd party agents/brokers Vendors that we engage in connection with the services
Commercial Information	<ul style="list-style-type: none"> Commercial Information 	<ul style="list-style-type: none"> Purchase history Service records Personal property Customer service records Communication preferences Consumer history/trends Payment preferences Market research/survey data Consumer account information and data collected for qualification Products or services considered Internet or other electronic network activity information, including, but not limited to, browsing history, search history, and information regarding a consumer's interaction with an internet website application, or advertisement 	<ul style="list-style-type: none"> Directly from you From 3rd parties acting on your behalf Insurance carriers and 3rd party agents/brokers 	<ul style="list-style-type: none"> Quotation/inception of services Policy administration/claims processing Provide services to you 	<ul style="list-style-type: none"> Insurance carriers and 3rd party agents/brokers Vendors that we engage in connection with the services
Criminal Records	<ul style="list-style-type: none"> Criminal Records 	<ul style="list-style-type: none"> Background checks 	<ul style="list-style-type: none"> From 3rd party authorities and companies that provide access to such information 	<ul style="list-style-type: none"> Quotation/inception of services Policy administration/claims processing Provide services to you 	<ul style="list-style-type: none"> Insurance carriers and 3rd party agents/brokers

Criminal Records (cont'd)				<ul style="list-style-type: none"> Compliance/security monitoring and screening 	
Motor Vehicle Information	<ul style="list-style-type: none"> Motor Vehicle Information 	<ul style="list-style-type: none"> Motor vehicle reports 	<ul style="list-style-type: none"> From 3rd party authorities and companies that provide access to such information 	<ul style="list-style-type: none"> Quotation/inception of services Policy administration/claims processing Provide services to you Compliance/security monitoring and screening 	<ul style="list-style-type: none"> Insurance carriers and 3rd party agents/brokers
Individual Profiles	<ul style="list-style-type: none"> Individual Profiles 	<ul style="list-style-type: none"> Demographic data Interests, hobbies Professional interests Inferences drawn to create a profile about a consumer reflecting preferences, psychological trends, predispositions, intelligence, aptitudes, etc. 	<ul style="list-style-type: none"> Directly from you From 3rd parties acting on your behalf Indirectly from you Insurance carriers and 3rd party agents/brokers 	<ul style="list-style-type: none"> Quotation/inception of services Policy administration/claims processing Provide services to you Compliance/security monitoring and screening 	<ul style="list-style-type: none"> Insurance carriers and 3rd party agents/brokers Vendors that we engage in connection with the services