



## Claims Update

### FLOOD CLAIMS REPORTING NOTICE

#### Flood Watch/Warning

Due to recent storms, the potential for rising waters and flash flooding exists in your area.

Please make the Wright Flood Claims Reporting Process available to all the staff in your offices.

Agents can access our YouTube video [How to File a Flood Claim with Wright Flood's CLOE bot](#) as an additional resource for assisting policyholders.



## Report a Claim

**5 Ways to Open a Flood Claim**

- Call**  
1-800-725-9472
- Email**  
FloodClaims@weareflood.com
- Text**  
1-727-777-7066
- Online**  
wrightflood.com/claims
- CLOE**  
Automated Online Chatbot

**WRIGHT**  
Flood

The graphic features a background image of a flooded office interior. Overlaid on this are five circular icons representing different reporting methods: a smartphone for 'Call', an envelope for 'Email', a text message for 'Text', a laptop for 'Online', and a computer monitor with a chatbot icon for 'CLOE'. The Wright Flood logo is in the bottom right corner.

For easy access, agents are invited to post the following information and hyperlinks on agency web pages and/or Facebook to direct policyholders to Wright Flood for filing a claim:

[Report a Wright Flood Claim](#) online using your 14-digit policy number and property zip code. Click [HERE](#) to watch a short video on how that process works.

**Without a policy number, you can report your claim by:**

- Clicking on the automated CLOE chatbot on the home page of [www.wrightflood.com](http://www.wrightflood.com)  
Click [HERE](#) to watch a short video on how that process works.
- Texting the word **CLAIM** to (727) 777-7066
- Sending an email to [floodclaims@weareflood.com](mailto:floodclaims@weareflood.com)
- Calling the Claims Department at (800) 725-9472

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## Helpful Resources at Time of Claim

Visit our online Resource Center [www.WrightFloodAdvice.org](http://www.WrightFloodAdvice.org) where agents and policyholders have access to a variety of helpful flood articles, tools, and information including the [3 Resources you need to File your Flood Claim](#).



## Additional Resources:

[Programa Nacional de Seguro Contra](#)

[Seguro contra Inundaciones](#)

Wright Flood  
801 94th Avenue North  
St. Petersburg FL 33733  
(800) 820-3242  
[www.wrightflood.com](http://www.wrightflood.com)

